

## CORNERSTONE BEHAVIORAL HEALTHCARE

### OP.2.A.9 CASE MANAGEMENT

All clients receiving services from Cornerstone will be assessed for case management services. Clients receiving services from more than one agency or provider may benefit from receiving case management services in order to assure a high quality of collaborative cooperation.

All clients in the Cornerstone Outpatient Program will have a coordination of all services either by the Cornerstone clinician or by an outside agency depending on client needs and desires. In instances where upon referral to Cornerstone the client is already receiving case management services from an outside agency, that agency will serve as the client's case manager unless there is a request from the client, parent and/or guardian for a change in case manager. If there is a request to change a case manager, Cornerstone will attempt to resolve any conflict or differences first before attempting to change the case manager. Cornerstone will always advocate in "the best interest of clients".

Donna M. Ruble, lpc 1-8-15  
Executive Director/Date

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