

CORNERSTONE BEHAVIORAL HEALTHCARE

CR.1.A SECOND OPINION AND CLIENT RIGHTS

Cornerstone Behavioral Healthcare will offer second opinion assessments in respect to client rights at the request of clients, their guardians or legally responsible parties per licensing and professional standards.

At the request of the client, or legally responsible party, Cornerstone will arrange for a second opinion from another Cornerstone clinician who is mutually agreed upon by the client or legally responsible party and by Cornerstone. Clients will be notified at their request for a second opinion of this policy and procedure. Clients, or legally responsible party, will be furnished a list of all clinicians approved by Cornerstone who will be available to offer a second opinion regarding client rights. Such a request for a second opinion will be documented on a *Client's Rights Second Opinion Form* by the primary clinician and will be kept in the client's case record. Such record will include the date of the request, the reason for the request and the actions taken by Cornerstone because of the request. The clinician providing the second opinion will document on a *Client's Rights Second Opinion Form*, to be kept in the client's case record, the date they conducted their assessment, their findings, conclusions and recommendations.

When clients or legally responsible party may request and agree to pay for the cost of a second opinion outside of Cornerstone, Cornerstone will not impede the right to seek a second opinion from a practitioner of his/her choice and will not terminate the client solely because of seeking this second opinion. All substantiated complaints will be assessed for the seriousness of the violation and actions taken to achieve compliance.


Executive Director/Date

Reviewed and revised: 12/13/2010; 01/28/15 LT