

Cornerstone Behavioral Healthcare

AC-3 Interpreter Services

Should a non-English speaking client or a hearing-impaired client who communicates in American Sign Language be referred to Cornerstone Behavioral Healthcare (CBH) for services, CBH will locate a language interpreter at no expense to the client. Should an interpreter not be located, CBH will contact the Department of Health & Human Services for a recommendation. All services will be billed to third party payers within the established rules and procedures.

All substantiated complaints stemming from not providing an interpreter will be assessed for the seriousness of the violation and actions taken to achieve compliance.


Executive Director/CEO

11-2-2021
Date